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WE CLAIM:

- A method of inducing hair cell generation or inner-ear-supporting cell growth, regeneration, and/or proliferation, comprising contacting an inner-ear-supporting cell which expresses HER2 and/or HER3 receptors with an effective amount of an isolated ligand which activates HER2 and/or HER3 recentors or a combination thereof.
- The method of Claim 1, wherein the activating ligand is a heregulin polypeptide, heregulin variant, heregulin agonist antibody or fragment thereof capable of binding to the HER2 or HER3 receptor.
- 3. The method of Claim 2, wherein the activating ligand is human heregulin or a fragment thereof.
- 4. The method of Claim 2, wherein the activating ligand is selected from the group consisting of HRG- α , - β 1, - β 2, - β 2-like, and - β 3 and fragments thereof.
 - The method of Claim 2, wherein the activating ligand is γ-HRG or a fragment thereof.
- The method of Claim 2, wherein the activating ligand is recombinant human heregulin or a fragment thereof.
 - The method of claim 2, wherein the supporting cell is in cochlear implant.
- The method of Claim 1, wherein the activating ligand is administered at a daily dose of about 1 µg/kg to100 mg/kg.
 - 9. The method of Claim 2, wherein the activating ligand is an agonist antibody.
- The method of Claim 1, wherein the contacting is by administration to a patient in need
 thereof.
 - The method of Claim 6, wherein the heregulin is rHRG-β1-177-244.
 - 12. The method of Claim 1, wherein the inner-ear-supporting cell is in the utricle or cochlea.
 - The method of Claim 1 wherein the inner-ear-supporting cell expresses HER2, HER3, or both.
- 25 14. A method of increasing the number of inner ear supporting cells, comprising administering to a patient in need thereof an effective amount of an isolated HER2 and/or HER3 activating ligand.
 - 15. The method of Claim 14, wherein the activating ligand is a heregulin polypeptide, heregulin variant, heregulin agonist antibody or fragment thereof capable of binding to the HER2 and/or HER3 receptor.
 - 16. A method of treating a hair cell related hearing disorder, comprising administering to a patient in need thereof an effective amount of an isolated HER2 and/or HER3 activating ligand.
- The method of Claim 16, wherein the activating ligand is a heregulin polypeptide, heregulin variant, heregulin agonist antibody or fragment thereof capable of binding to the HER2 and/or
 HER3 receptor.
 - A method, comprising the steps of:
 - (a) obtaining an inner-ear-supporting cell sample from a mammal;
 - (b) contacting the sample with a ligand which activates HER2 or HER3 or a combination thereof to induce growth and/or proliferation of inner-ear-supporting cells in the sample and to obtain an expanded sample: and
 - (c) re-introducing the expanded sample into the mammal.